## British policy on domestic water metering

The case for a more interventionist policy

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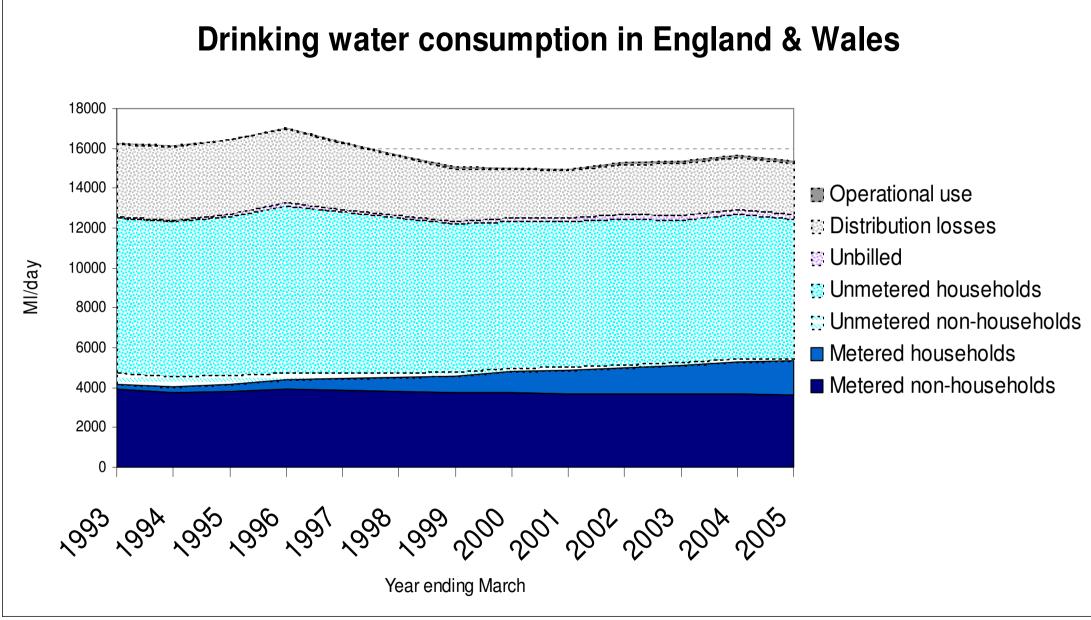
### Scarcity of water resources by region

#### There are broadly four bands of water resource position across Britain:

- 1. The Environment Agency's Southern region (south of the Thames) has the scarcest supplies
  - Its population has been rising strongly for over 100 years due to internal migration southwards
  - The EA classifies nearly all aquifers and all summer surface water abstractions as 'unsustainable'
  - i.e. despite rising demand, these abstractions should be reduced from current levels
  - A little surface water is available in winter
- 2. The Eastern, Thames and South West regions are *generally short* of water
  - Similarly strongly growing regional populations
  - Only small amounts available from groundwater
  - No summer surface water available at all
  - Some summer abstractions should be reduced
- The Midlands and North West are broadly neutral
  - Lower net population growth
  - Little water available in summer or from groundwater
  - Surface water available in winter
- 4. Wales, Yorkshire, the North East of England and Scotland have water generally available
  - Even in summer
  - But large exports would require specific investments and a market



### The accuracy of information about water use in England and Wales



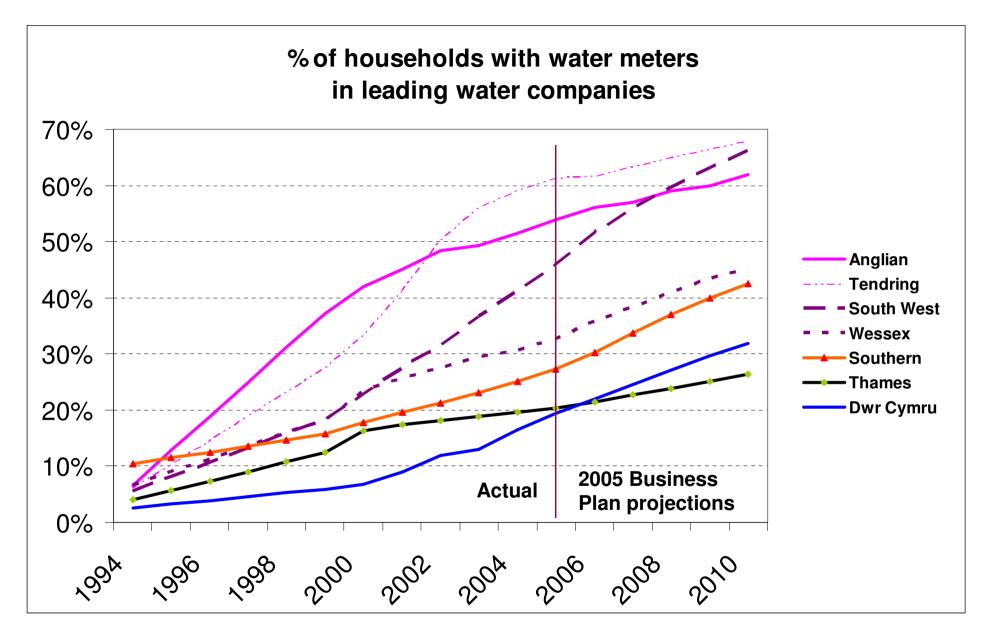


### Metering is essential to get an accurate picture

- The only way to track water demands unambiguously is to meter customers
- Large industrial water users have always been metered
- Due to de-industrialisation their water demand has been falling for fifty years
- •The rise of domestic metering has only just offset the trend of falling industrial demand in our post-industrial economy
- •Water companies appear to have reduced leakage up to 2000 but do not seem in aggregate to have improved it much since
- However this is a national figure and includes northern regions where water is not scarce
- •A policy aimed at encouraging metering to augment knowledge of water use in water-scarce regions would seem appropriate
- And within those regions the households that consume the most water should be metered first



# Plans for future domestic metering are ambitious in the east and south west, less so in the southern and Thames regions





### National water metering policy: some provisional conclusions

- 1. Water is most scarce in Southern England, followed by the eastern, Thames and south west regions
- 2. Metering is the only way to monitor final demand accurately
- 3. Three fifths of all Water Delivered in England & Wales is still not metered in 2005
- 4. The UK's post-industrial economy means that the critical element on which to focus is metering of domestic households. More households are being metered, but Southern Water will still have less than 50% of households metered by 2010
- 5. Thames Water will have fewer than 30% of its households metered by 2010 less than Dwr Cymru
- 6. If water companies leave it entirely to customers' choice (a passive policy), the 'wrong' households in each region volunteer to be metered
  - Households with lower than average consumption voluntarily choose meters
  - In 2005 26% of households nationally were metered but they only accounted for 20% of household water consumption
- 7. A passive policy also acts slowly
  - In companies with passive policies domestic metering has risen at 1½-2% of households a year over the last 10 years
- 8. Overall not the best possible policy picture
  - Metering conversion is not concentrated in the areas where it is most needed
  - The UK is metering the wrong households within each region
  - Passive policies act too slowly to help resource shortages in southern Britain
  - A case for more direct policy intervention?

